



## Case Study: Rosalind Franklin University of Medicine and Science

### Using Rydin PermitExpress™ to devote more time to other needs at the school.

#### The Problem:

Being a medical education institute, Rosalind Franklin has its hands full with students AND patients. The stacks of parking tickets that needed to be hand entered into the system were overwhelming. If they weren't entered promptly, then it would be hard to tell if the driver was cited in the past. Rosalind Franklin needed something more effective.

#### The Solution:

After listening to the challenges Rosalind Franklin was facing, our team proposed Rydin PermitExpress™ software as the solution to their problems. Citations are issued quickly via a hand held device and citation history updated in real time.



Rosalind Franklin University thinks  
"PermitExpress™ is a win-win!"

#### The Value:

- Driver registration and citation history is instantly retrievable.
- They have saved a "tremendous" amount of time in issuing citations.
- The use of photos makes citations harder to dispute, offering visual proof of the violation.
- The photos also serve as training tools for officers needing to know what a worthy violation is.
- They saved over 80 hours of labor using RPE.

#### Testimonial:

"Rydin PermitExpress™ is a very user friendly program. One of our favorite things about RPE is the ease of billing orders internally. It's nice to see a reduction in labor and work that would normally be devoted to permit registration. It was a seamless transition from our old process."

-Gordon Blanchard, Director of Campus Safety



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