

## Case Study: Lafayette High School

Using Rydin PermitExpress™ to reduce the time spent managing high school parking.

### Overview

Lafayette High School is a public 4-year high school located in Lafayette, LA. Lafayette implemented Rydin PermitExpress™ to reduce the amount of time and the number of staff members dedicated to parking management.

One of the largest high schools in the state, Lafayette had (2) staff members managing their parking program & database with spreadsheets. In May, 2011, the high school began looking to streamline their parking management so that it could be easily managed by one person. The goal was to reduce the time needed to enter vehicle data, as well as, sell and distribute parking permits. Rydin PermitExpress™ enables schools to sell their permits online and choose to outsource their distribution through Rydin Distribution Services.



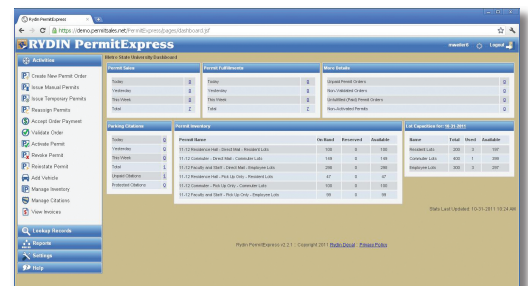
### The Challenges

With 350-400 students requiring parking permits each year, the configuration of their existing system did not allow the parking management function to be handled by an individual. The school has multiple parking lots, requiring different permits for all 8 locations on their campus. With each student's account requiring at least 12 different pieces of information (from contact data to insurance details), it took almost 4 weeks to process the parking permit applications and organize lot assignments.

Maintaining their database of information throughout the year was also time-consuming. Lafayette High School needed to centralize their data in order to keep accurate and up-to-date records.

Distributing parking permits posed a final challenge. It was necessary for staff members to dedicate additional time to coordinate and distribute the permits, as well as, to take the time to answer commonly asked questions.

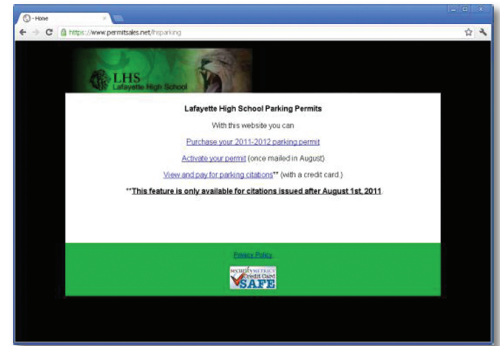
Rydin PermitExpress™ enables schools to bring the following parking permit functions online: sales, distribution, citations, & data management.



## The Solution

Lafayette High School implemented Rydin PermitExpress™ and one person was assigned to monitor and update their account using the tools within the PermitExpress™ Dashboard.

- **Online Parking Permit Sales:** Allows Student Parking Permits to be sold online & move the data entry responsibility to the student placing the order.
- **Rydin Distribution:** Eliminates the need for the school to distribute their parking permits in-house. Permit order information was automatically forwarded to Rydin Data Management who mailed permits directly to students.
- **Search Function:** Enables staff members to quickly and easily update student records and identify what students belong to a vehicle. For example, if a vehicle is found with its lights on, a staff member can quickly and efficiently identify which student is registered to that vehicle. Overall communication is improved.



*A link to Lafayette's PermitExpress™ e-commerce site was added to the school's website. Students could purchase permits and pay citations online, further reducing lines in the security office and streamlining the parking permit process.*

## The Results

Implementing Rydin PermitExpress™ helped make Lafayette's enterprise a success. Online permit sales and a centralized database made it possible for one person to manage their parking program.

Processing permit applications, which took almost 4 weeks with their previous system, now takes just hours.

**"Without PermitExpress™, I could not do it by myself – I would be the crazy guy in Building 600." – Nick Richert, Lafayette High School**

EASY-TO-USE SOFTWARE  
400 PERMITS  
USED TO TAKE  
4 WEEKS  
TO PROCESS  
NOW IT TAKES JUST  
HOURS  
AUTOMATED PERMIT  
DISTRIBUTION  
ONLINE PERMIT SALES

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